



**CLIFF HOUSE
MEDICAL PRACTICE**

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Minutes of the PPG Meeting Held 16 September 2019 at 17:30

Present – TM, MS, CK, JM, AS, PR, WH, MB, DS, TW, KC, KB, RP, TC

Apologies - EA, RP, JB, MW

Matters discussed	Actions
<p>Minutes from the last meeting were agreed. MS welcomed the new members to the Group.</p> <p><u>Join Dementia Research (JDR)</u></p> <p>TC from Join Dementia Research gave the group a presentation on trying to raise awareness of JDR and the benefits to patients/staff/members of the group. Leaflets which outlined the Research and how to join were shared. Being Dementia Champions was also discussed and how to achieve this. PR suggested a display to be placed at the Chemist and KB suggested targeting other organisations. TW and KC have shown an interest in helping to raise awareness.</p> <p><u>Embedding Diabetes Study</u></p> <p>RP from Leicester Diabetes Centre gave a presentation regarding the ‘Embedding Diabetes Study’ which involves sending out a consent form to patients with Type 2 diabetes The project involves developing and testing an ‘embedding package’ of practical advice and solutions to facilitate an increase in uptake to structured education for self-management of Type 2 Diabetes by addressing barriers and enablers to uptake at patient, healthcare professional and organisational levels. It was agreed that MS would give TW and MB the email address for RP for them to obtain pre-diabetes information.</p>	<p>MS</p>

Staffing

MS shared current staffing including details of GPs working with us. Dr Jurkovic (Jasmina) has completed her training. All of our current GPs are working regularly with us and the only instance where a locum is working is when Dr Jasmina or other GP is ill or taking annual leave. TW mentioned the difficulty in seeing the same GP, it was suggested that patients could ask for that same GP as they are working regularly with us and that GPs have access to full set of notes/consultations.

Patient Council

MB gave feedback from recent Patient Council meeting, which is as follows:

EMAS outlined the way in which they were trying to be more efficient, establishing care patterns. Possibility of Neighbourhood schemes to cover greater Lincolnshire. And the need to have more access to GPs when necessary.

The response to falls had improved, now average 20mins. Will be employing specialist paramedics for Care Home support
RESPECT forms were discussed, one of our GPs is attending training with regards to this.

Mental Health and Crisis were discussed, wanting to set up a Hub. To have more Helpline publicity, new Community Groups to avoid long waiting times. Publicity will start April 2020.

Flu Clinics

MS and CK discussed the changes this year i.e. that the Practice is holding Drop In clinics instead of booked appointments, MS has put welcome message on phone to inform patients of this and a banner will be placed at the front of the Practice.

Members were asked if they would be kind enough to help and offers were given, CK will organise this. Also TW and KC offered to help promote JDR at the Flu clinics.

Social Prescribing

KB spoke about this and the benefits of it, e.g. yoga, meditation, cookery classes, walking groups and One You scheme. KB kindly offered to set up a walking group. MS to look into the requirements e.g. CPR training, First Aid etc.

Any Other Business

PR questioned how many patients have left the surgery. MS advised that the list size was remaining stable.

Next meeting – 2/12/19 5:30pm

CK

MS